

Cruise Essentials

Everything you need to know about your cruise

1. Access Card/ Boarding Pass

- Access card is used for onboard identity card, onboard charge card, gangway security pass and cabin key card.
- It is an identification card. Issued to all passengers in exchange for your Travel Documents before you can board the ship and upon collection before disembarkation.
- Please keep the access card with you at all times during the entire cruise.
- Please remember to bring along your access card throughout the cruise for inclusive dining privilege verification.

2. Boarding

- Please present your Passport/ Travel Documents together with the access card upon boarding.

3. Star Navigator (Ship's Programme Sheet)

- Please refer to the day's Star Navigator for all restaurants' opening hours and programme highlights of the day. You can find a copy of Star Navigator in your stateroom or pick it up from the Reception Counter on Deck 7.

4. Gala Dinner

- Available for 4-night sailing and above.
- Dress Code: Elegant casual, no shorts or open-toed footwear is allowed. All garments for gentlemen must come with a collar.
- Guests are required to make advance reservations for the Gala Dinner.
- Gala Dinner schedule for special cruises are according to the sailing schedules and might be different from the above timings.

5. More Information

- Currency used onboard is Hong Kong Dollar (HKD)
- Prior to disembarkation, please ensure that all outstanding bills are cleared before retrieving your passport.
- Cruise fare includes meals and selected beverages at inclusive restaurants.
- Please note all heating devices such as iron, cooking plate, water heater, etc. are prohibited onboard the cruise.
- All Guest are strictly prohibited from bringing any alcohol, alcoholic drink, intoxicating liquor or beverage onboard the ship.
- Star Cruises reserves the right to refuse any passengers whose condition is not made known to the cruise line prior to sailing, and shall not be required to refund any portion of the cruise fare paid by these passengers. Subject to Star Cruises' Terms and Conditions.

Check in & Embarkation

1. Check-in location: Port of Manila South Harbour Pier 15 Passenger Terminal
Muelle de San Francisco Street Gate 1 South Harbour Port Area, Manila
2. Passengers have to present confirmation slips and valid travel documents to collect the boarding passes at the check-in counter. All passengers must embark before the gate closes, otherwise passengers may have to bear any liability involved.
3. Berthing time may change subject to the availability of berths at different ports. Notice of the time changes will be given one week prior to departure.

Visa/Passport Requirements & Passage Restrictions

1. All passengers are required to provide travel documents for all departures including valid passports to countries where we call. All passports must have at least 6 months of validity from the date of sailing.
2. Passengers are responsible for ensuring that all travel documents and visas are in order prior to departure from their home country. Visa and immigration regulations vary depending on the travel destinations and the nationalities of the passengers. Passengers are advised to consult their local travel agents and/or diplomatic representations on the immigration formalities for their proposed itineraries.
3. Any child whose travel document is attached to the parent's passport must travel with the accompanying parent. A passenger under 18 years of age must be accompanied in the same or connecting stateroom by a passenger 18 years or older.
4. Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing.
5. Infant aged 6 months or less at the commencement of the cruise will be refused permission to board the cruise ship and the Carrier shall have no liability whatsoever for any consequences of such refusal. Guests are advised to check with the Carrier before booking.
6. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known or travel documents are invalid during reservation or prior to sailing, and shall not be required to refund any portion of the fare paid by the above mentioned passenger.
7. No refund will be made to passengers who are denied embarkation for non-compliance of immigration requirements.

Terms & Conditions

1. All fares are in Malaysia Ringgit and do not include Visa Fee, Port Charge, Gratuity Fee, Holiday Surcharge, optional land tour and other incidental charges.
2. Single fare passenger pays 150% of twin-sharing fare.
3. Infant (below 2 years old) pays 25% of twin-sharing normal fare applicable only upon 2 full-paying passengers.
4. A RM100 administration fee per person will be charged for changes made to booking after confirmation slip is issued. The fee excludes cancellation fees.
5. Cancellation policy stated in the table below is for sailings in Normal Season. Irrespective of the notice period given, a 100% full fare will be charged for cancellation made for Peak Season sailings.

CANCELLATION POLICY

ALL CRUISE LENGTHS (EXCLUDE SUPER PEAK SEASON)

101 days or more before departure	Documentation Fee of RM100 per pax
100 - 46 days before departure	10% of Cruise Full Fare + Doc. Fee of RM100 per pax
45 - 15 days before departure	35% of Cruise Full Fare + Doc. Fee of RM100 per pax
14 - 8 days before departure	50% of Cruise Full Fare + Doc. Fee of RM100 per pax
7 days or less before departure	100% of Cruise Full Fare
No Show / No Written Notice	100% of Cruise Full Fare

6. Star Cruises reserves the right to cancel or substitute any scheduled port-of-call / itinerary / price / programme at any time without prior notice.
7. All cruises/passages are subject to the Terms & Conditions of Carriage of Star Cruises ("TTC") available at appointed travel agents or Star Cruises offices and website at www.starcruires.com

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SuperStar Virgo - Manila

Fares are valid for departures from 4 Dec 2018 to 3 Jan 2019 in MYR and are per person based on twin-sharing

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REGULAR & GROUP

WINTER SEASON 2018
EX-MANILA

Cruise Fare		5 Night Cruise Manila - Highseas - Halong Bay - Sanya - Highseas - Manila	5 Night Cruise Manila - Highseas - Ho Chi Minh City - Nha Trang - Highseas - Manila	5 Night Cruise Manila - Coron - Puerto Princesa - Kota Kinabalu - Highseas - Manila
Stateroom description		Published Rate (MYR)		
AA - AB	Junior Suite (Deck 9 & 10)	10,100		
AC - AD	Star Suite (Deck 8)	8,050		
AE - BC	Oceanview Stateroom with Balcony (Deck 9 - 11)	6,070		
CS - CD	Oceanview Stateroom with Window Deluxe / Window / Porthole (Deck 5, 6, 8 & 9)	5,020		
DS - DD	Inside Stateroom Deluxe (Deck 8) & Inside Stateroom (Deck 5 - 6, 9 - 11)	4,030		
The 3rd or 4th guest in the same cabin		50% of the Twin-sharing Fare		
Single Fare		150% of the Twin-sharing Fare		
Infant Fare (below 2 years/24 months old)		25% of the Twin-sharing Fare (applicable after 2 Full Paying Passengers)		
Port Charge (subject to change)		484	427	449
Gratuity on board (per person per night)		AA - AE Cabin: HKD 130	BA - DD Cabin: HKD 110	Gratuity Free for Infant aged below 2 years

5 Night Cruise Manila - Highseas - Halong Bay - Sanya - Highseas - Manila			5 Night Cruise Manila - Highseas - Ho Chi Minh City - Nha Trang - Highseas - Manila			5 Night Cruise Manila - Coron - Puerto Princesa - Kota Kinabalu - Highseas - Manila		
Destination	Arrival	Departure	Destination	Arrival	Departure	Destination	Arrival	Departure
Manila	-	1500	Manila	-	1500	Manila	-	1500
Highseas	-	-	Highseas	-	-	Coron	0700	1700
Halong Bay	1100 (1000)	2100 (2000)	Ho Chi Minh City	1100 (1000)	2100 (2000)	Puerto Princesa	0900	1900
Sanya	1000	2000	Nha Trang	1200 (1100)	2100 (2000)	Kota Kinabalu	1100	2100
Highseas	-	-	Highseas	-	-	Highseas	-	-
Manila	0700	-	Manila	0700	-	Manila	0700	-
Dec 4 & 9, 2018			Dec 14, 19, 24 & 29, 2018			Jan 3, 2019		